

CERTIFICATE OF ELECTRONIC FILING

I hereby certify that this correspondence is being filed electronically with the U.S. Patent and Trademark Office on the below date:

Date: July 22, 2008 Name: Christopher T. Sukhaphadthana Reg. No. 56,255 Signature: Christopher T. Sukhaphadthana/

Case No. 10022-397

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

Andrew E. Fano et al.

Serial No: 10/663,592

Filed: September 15, 2003

For: REMOTE MEDIA CALL CENTER

Examiner: William J. Deane, Jr.

Group Art Unit: 3622

Conf. No.: 3285

AMENDMENT

Mail Stop Amendment
Commissioner for Patents
PO Box 1450
Alexandria, VA 22313-1450

Dear Sir:

In response to the Office Action dated March 25, 2008, please enter the following amendments and consider the following remarks.

The amendment to the specification begins on page 2.

The amendment to the claims begins on page 3.

The remarks begin on page 21.